

**Assessment of the Performance of the National health Insurance Fund  
The Case of Moshi Municipal Council**

**By**

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**Abstract**

Tanzania, like many other African countries, has nearly half of the health system financing coming from households. The government and development partners contribute approximately 45% of total health systems financing out of which the development partners (donors) contribute about half of the total health sector budget. This scenario occurs in the backdrop of the existence of the National Health Insurance Fund (NHIF) whose mandate is to facilitate affordability and access to health care services to its members throughout the country. The accredited health care services providers through NHIF have not yet been able to provide affordable and quality health services to their members. It is in this regard that the study aims at assessing the performance of the National Health Insurance Fund using members' satisfaction levels on the quality of services provided at the accredited health care facilities. Levels of effectiveness of service delivery at these health facilities as well as challenges faced were also identified leading to recommendations on the areas of improvement being made.