

Factors Influencing Inventory Control System Performance of The Medical Store Department,

Moshi

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The central objective of this study was to access the factors influencing inventory control system performance of the Medical Store Department Moshi. Study was guided by three objectives; to determine the documentation used on inventory control, to examine staff skills on the inventory control and to determine factors affecting inventory control system at MSD Moshi. Data were collected using interview, questionnaire, observation and documentary review guide and during data collection purposive sampling method was used. Both qualitative and quantitative methodologies were used to analyse data as a sample size of 30 respondents was used. The key findings from the study revealed that MSD Moshi use ERP (Epicor9) inventory control system; professional training and accuracy of recording system are the factors influencing inventory control system, daily posting of inventory data, posting of data done by more than I person. Also, the study revealed that unavailability of office facilities for recording and slowness of current system may be some of the challenges that face inventory control. The study recommends that the current inventory control system (ERP) should be improved to a better level, staffs have to be trained regarding the system, and office facilities must be available on time.